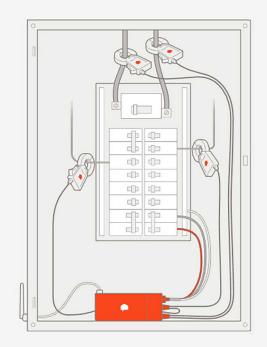


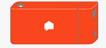
Sense with Dedicated Circuit Monitoring



Caution: The Sense monitor should be installed by a qualified professional. Before installing, please read and review the safety warnings.

Legal Tech Specs

What's in the box?



Sense monitor



Main current sensors



Flex add-on sensors Labeled with solar stickers on one side



Power cable





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Antenna assembly

External mounting kit

Instructions

In addition to monitoring your entire home at the mains, Sense can also track up to two specific circuits. This setup is designed to monitor circuits with only a single device attached. If multiple devices are present on a circuit, they will appear as one device in the Sense app.

New users

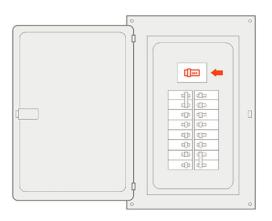
Follow all steps, starting at step 1.

Existing Sense users

Follow all steps with a *P* icon, starting at step 1.

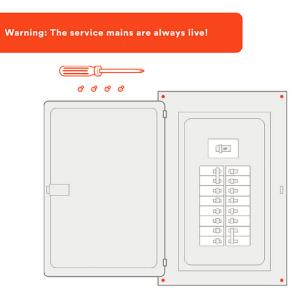
🔎 01 Turn off power

Open your electrical panel and turn off your main breaker. In addition, turn off the breakers to the circuits you intend to monitor with your Flex add-on sensors. This helps protect you during installation. Don't forget your flashlight!





Remove the screws securing the panel cover to access the circuit breakers.



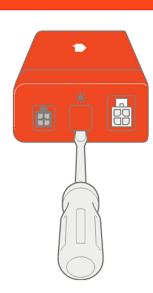
🔑 03 Open middle port

Using a flathead screwdriver, pry open the cap on the middle port of the Sense monitor. This will be used to connect your sensors to your dedicated loads.

Upgrading current setup to monitor dedicated loads?

Ensure the power to Sense is off before prying open the middle port. Then skip to step 8.

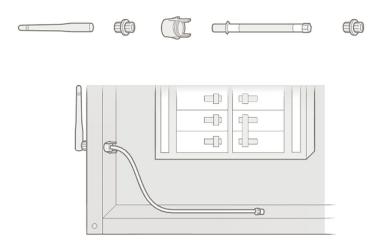
Warning: Do not use screwdriver on live equipment



05 Install the antenna

Using the back of a screwdriver, punch out the knockout cover in the electrical panel. Then, insert the antenna.

If you're installing Sense in a recessed electrical panel, use the top or bottom knockouts, depending on where your monitor is placed in the panel. In most cases, Wi-Fi signal quality should still be acceptable with the antenna located behind the wall.



04 Find a spot for Sense

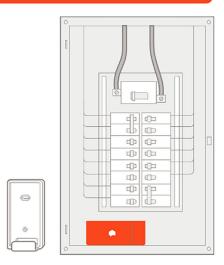
If your monitor is already installed, skip to step 8.

The Sense monitor is designed to fit within your main panel. Find an open spot that works for you.

Difficulty finding space?

Use the mounting bracket provided to install Sense at the top of your electrical panel or outside of the panel. See mounting bracket instructions here and then return to this guide.

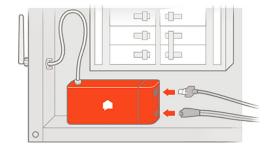
Warning: The service mains are always live!



06 Connect to monitor

Connect the power cable, antenna, and main sensors to the monitor. Please ensure that the sensors are inserted in the monitor's outer port.

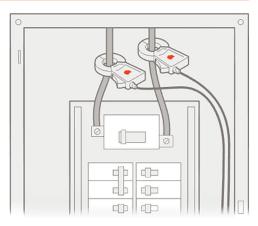
Please check the label and ensure you are connecting the correct sensors. Do <u>not</u> use the sensors with a solar sticker for this step.



07 Clamp sensors around service mains

Clamp the sensors around the service mains so that both stickers are facing towards the power source.

As a safety precaution, first plug the sensors into the Sense monitor



09 Connect Flex sensors to dedicated circuits

Sense can monitor up to two dedicated devices on 120 or 240V circuits. Please follow the instructions below relevant to your installation. You'll return to this page to finish installation.

Monitoring a single load?

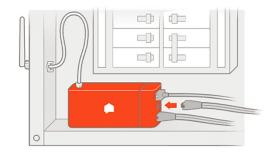
Monitoring two loads?

08 Connect Flex sensors to middle port

Insert the Flex add-on sensors into the middle port on the monitor.

Please check the label and ensure you are connecting the correct sensors. Sensors with a solar sticker are used to monitor your dedicated loads.

For subpanel isntallations, follow local code and best practices for interconnecting multiple electrical panels.



10 Connect the monitor power cable in the main panel

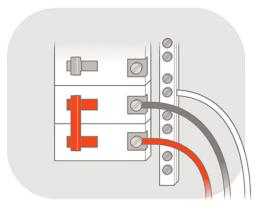
Ensure that the breakers for your installed loads are turned off before proceeding.

If your monitor is already installed, skip to step 11.

Find the monitor power cable connected to the top port of the Sense monitor. Connect the black wire and the red wire to an empty 240V breaker and the white wire to the neutral bus bar. Sense draws less than 0.1A, so you should use the smallest 240V breaker available.

Don't have an empty breaker?

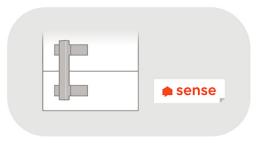
Connect to an existing or add a new 240V breaker. Do not use a tandem breaker, unless it is 240V. Learn more



11 Close the panel cover

Replace the panel cover carefully to ensure that there is no pressure on the sensor clamps that would cause them to open. Label the Sense breakers with the sticker.

Keep the breakers to your dedicated loads turned off. You will turn them back on during the in-app setup process.



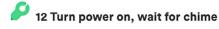
🔑 13 Use the app to complete setup

Install the Sense app. Tap "Get Started" and follow the on-screen instructions. The app will guide you through the Wi-Fi setup and account creation process.

Upgrading to monitor dedicated circuits?

Go to Settings / My Home / Connected Devices and select "Dedicated Circuit Monitoring" within Sensor Sources.





Once the panel is closed, turn the main breaker back on. If your Sense breaker was turned off, turn it back on.

Listen for one of the sounds listed below. It will take about a minute before hearing a sound. Visit help for sound samples and troubleshooting information.



Success Chime: Installation looks good! Sense is ready for setup.

Repeating Beep: There is an installation problem. Check cable connections.

No Sound: The Sense monitor cannot start. Check power cable connections.